

LPC News

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No more paper LPC news...

As you may have already noticed since April 2016 we have been sending out a weekly e-news on a Friday afternoon. The last paper copy of the LPC news was sent out in March 2016. This will be the last paper copy of our LPC news as we will be replacing this with the weekly email news.

We find communicating with you by email a much more effective way to keep you up to date with the huge amount of information that you need to be aware of. We hope you have found these weekly e-news helpful but we always welcome your feedback.

If you haven't been receiving these emails please double check your junk box as the mail software we are using may be identified as spam or please contact the LPC office on 01707 390095 to update your details. On this note please find enclosed a tailored contact sheet for you to check, complete and return to us by **30 September 2016** so that we can ensure that we have the most up to date information for you.

If you have missed a previous issue of our LPC newsletter, you can access all this information on our LPC website: <http://www.hertsipc.org.uk/about-us/lpc-newsletter/>. However some of the key and relevant news items are included within this paper newsletter.

We will on occasion still send out paper information to each pharmacy where we believe that it is particularly important that every pharmacy has a copy.

Address

Unit 8 Weltech Centre
Ridgeway
Welwyn Garden City
AL7 2AA
Tel: 01707 390095
Fax: 01707 390124

Website

www.hertsipc.org.uk

Twitter

@HertsLPC

Executive Officer

Helen Musson

helen.musson@hertsipc.org.uk

07738 948220

Office Co-ordinator

Sara Norwood

sara.norwood@hertsipc.org.uk

Administrative Assistant

Sally Hutcherson

sally.hutcherson@hertsipc.org.uk

Community Pharmacy 2016-17 and Beyond

David Mowat, the MP for Warrington South, will be the minister with responsibility for pharmacy, the Department of Health has announced. Mr Mowat was appointed as Parliamentary Under Secretary of State for Health last weekend by Prime Minister Theresa May.

There has been no announcement yet regarding the ill considered proposals that led to 2.2 million people signing a petition supporting pharmacies since publication of the December 17 2015 letter (<http://www.hertslpc.org.uk/our-news/important-information-on-pharmacy-funding-and-transformation/>).

With a new Prime Minister and a changed Ministerial team at the Department of Health, there is now the opportunity to explore an alternative path and we need to get as many MPs as possible to restate their concerns about cuts to community pharmacy services.

Therefore the LPC would like to encourage all pharmacies across Hertfordshire to continue to lobby their local MP during the parliamentary recess to encourage Ministers and officials to refresh their understanding of the situation. You can find a list of Hertfordshire MPs along with the areas they cover, their contact details and surgery information on the LPC website: <http://www.hertslpc.org.uk/pharmacy-resources/campaign-resources/>.

The LPC will be looking to support pharmacy contractors to invite MPs to visit their pharmacy particularly focused around the upcoming flu vaccination campaign.

Please copy the LPC into any communications you may send: info@hertslpc.org.uk.

The NPA has also created a new online tool to help you lobby your local MP (<http://lobby.supportyourlocalpharmacy.com/>) over the parliamentary summer recess and beyond. The Email Your MP tool makes it very easy to get in touch with your MP by email and social media (<http://lobby.supportyourlocalpharmacy.com/>).



Hertfordshire LPC



Hertfordshire LPC

CPPQ

The deadline to request the LPC office to undertake the analysis of your completed CPPQs in 2016/17 has now passed. Please complete and return the request form either by email to info@hertslpc.org.uk, or by fax to 01707 390124 urgently and by **Friday 5 August 2016**. Full details are on the LPC website: [http://www.hertslpc.org.uk/community-](http://www.hertslpc.org.uk/community-pharmacy-contract/community-pharmacy-patient-questionnaire-cppq/)

[pharmacy-contract/community-pharmacy-patient-questionnaire-cppq/](http://www.hertslpc.org.uk/community-pharmacy-contract/community-pharmacy-patient-questionnaire-cppq/).

We are aware that pharmacies, particularly multiple companies, often have their own process for undertaking CPPQ. You do not need to return and complete the form if this is the case.

Accessible Information Standard

Pharmacy contractors must comply with the information standard no later than 31 July 2016. That is less than a week away... are you ready?

Visit the LPC website to find out how to comply: <http://www.hertslpc.org.uk/our-news/accessible-information-standard/>

East and North Herts CCG Community Pharmacy Emergency Supplies Service (CPSS) 26 Aug–31 Mar

The LPC is pleased to announce that CPSS has been recommissioned by East and North Herts CCG from 26 August 2016 – 31 March 2017. The draft service specification for the service is available on the LPC website: <http://www.hertslpc.org.uk/wp-content/uploads/sites/66/2015/10/Emergency-Supplies-Service-Specification-August-2016.pdf>.

The main change to the service specification from the previous service is that pharmacies that sign up must be working

towards Summary Care Record enablement. If you are a pharmacy situated within the East and North Herts CCG area and would like to sign up to provide the service please complete and return the form (<http://www.hertslpc.org.uk/wp-content/uploads/sites/66/2015/10/Emergency-Supplies-Sign-Up-Form-July-2016.docx>) by email (info@hertslpc.org.uk), by fax (01707 390124) by **5.00pm on Monday 8 August 2016**.

Healthy Living Pharmacy

The LPC was successful in receiving some funding from NHS Health Education East of England to support the rollout of Healthy Living Pharmacies locally. Therefore we will be funding some HLP leadership training and Health Champion training.

As this funding is limited places will be awarded on a first come first served basis and is only available for one member of staff per pharmacy ie one champion training and one leadership training.

It is important that if you sign up to the training that you commit to your pharma-

cy meeting the new national criteria (https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/538638/HLP-quality-criteria-and-self-assessment-process.pdf) and working towards accreditation within one year because the LPC needs to demonstrate outcomes to NHS Health Education East of England that has funded the training.

If you would like to sign up a member of your staff for Health Champion training please complete the following form on the LPC website (<http://www.hertslpc.org.uk/healthy-living-pharmacy/hlp-training/>) by **Monday 5 September 2016**.

We're on the web!

www.hertslpc.org.uk

Community Pharmacy News—Important Reminders and Information

We're on the web!

www.hertslpc.org.uk

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How to contact the LPC office?

Contact us on 01707 390095 or by email to info@hertslpc.org.uk with any question or request for support. We would love to hear from you.

Flu vaccination PSNC has published a news story that succinctly outlines the training requirements for the flu vaccination service in 2016/17: <http://psnc.org.uk/our-news/training-requirements-for-the-national-flu-vaccination-service-201617/>. A list of training providers can be found on the LPC website: <http://www.hertslpc.org.uk/community-pharmacy-contract/advanced-services/flu-vaccination-service/flu-vaccination-training-providers/>.

Opening Hours 2017 The July edition of PSNC's Community Pharmacy News (CPN) (<http://psnc.org.uk/wp-content/uploads/2016/07/July-2016-CPN.pdf>) has a Contract Factsheet about Pharmacy opening hours in 2017 that you can cut out and that clearly explains your responsibilities in regards to your opening hours for public holidays in 2017. Please note that Sunday 1 January 2017 is not covered by the regulations and the pharmacy cannot close without notice.

EPS The LPC would like to remind you that it is mandatory for community pharmacy teams to pass on non-routine information relevant to the clinical care of the patient. Full details can be found on the PSNC website: <http://psnc.org.uk/dispensing-supply/eps/dispensing-in-eps-release-2/eps-supplementary-clinical-information/>.

The LPC continues to receive a number of concerns expressed by pharmacies and GP practices regarding EPS nominations. We would like to remind you that it is important for community pharmacies to follow the key principles set out in the [PSNC EPS nomination tips](#).

Full information on EPS can be found on the LPC website here: <http://www.hertslpc.org.uk/information-technology/etp/>.

Public Health All public health service information including specifications can be found on the LPC website: <http://www.hertslpc.org.uk/public-health/>.

In order to support community pharmacies in delivering commissioned sexual health services in 2016/17, Hertfordshire Public

Health has developed the following FAQs (<http://www.hertslpc.org.uk/wp-content/uploads/sites/66/2013/10/Public-Health-Sexual-Health-Services-FAQs.pdf>) in consultation with Hertfordshire LPC that covers the following topics: registration, Disclosure and Barring Service (DBS) checks; Declaration of Competence (DoC) training requirements; Patient Group Directions (PGDs) and PharmOutcomes.

NHS 111 You can find out about service information about NHS 111 on the LPC website: <http://www.hertslpc.org.uk/your-area/nhs111/>

Ordering Dispensing Tokens and Drug Tariff Delivery Please remember that pharmacies are no longer be able to obtain primary care support including paper supplies (eg dispensing tokens and drug tariff delivery) from the post room at Charter House and this service is now provided by Capita. Information on registering for the online portal to order supplies can be found on our LPC website: <http://www.hertslpc.org.uk/information-technology/etp/dispensing-tokens/>.

If your pharmacy experiences any delays or issues with the online portal or you do not receive your monthly Drug Tariff in a timely way please let the LPC know (info@hertslpc.org.uk) as this is being monitored at a national level and we can ask for this to be investigated.

Controlled Drugs arrangements Please note that there have been some changes to the Controlled Drugs Accountable Officer's Pharmacy team which has also meant some changes to the process of Controlled Drugs reporting and destruction requests. Information is available on the LPC website: <http://www.hertslpc.org.uk/community-pharmacy-contract/controlled-drugs/>.

Are you Summary Care Record Ready? Find out how on the LPC website: <http://www.hertslpc.org.uk/information-technology/summary-care-record/>.

Events Remember all events can be found on the LPC website: <http://www.hertslpc.org.uk/our-events/>.